

P.O. Box 3956 Champaign, IL. 61826-3956

> Phone: (217) 359-0203 Fax: (217) 359-9114

E-MAIL randy@hughesre.com

Dear Resident,

Welcome to your new home!! We hope that you will enjoy living in your new house and neighborhood in the months and years ahead.

According to our "Discount Rental Contract", you qualify for a monthly discount off market rents for paying your rent on or before the first day of the month and handling all maintenance less than your discount amount. Enclosed you will find your first discount check. You will normally receive these checks about three (3) days after the first of the month. Please be advised that the mail is not reliable. Therefore, it is advised to mail your rent to us one week in advance to assure qualification for your discount. We will not cash your check until the first day of each month (or the next business day).

Please remember that paying us your rent on time is a good way to build and maintain good credit. This also allows us to pay the owner's mortgage payment on time.

Also, repairs in excess of your discount are to be directed to our maintenance coordinator, Brad Frazier, at: <u>359-0892 (or via our website)</u>, as indicated in your rental contract. We prefer that you submit your maintenance requests online at our website homepage. Be sure to return your "Inventory and Inspection Record" form (that you were given at the lease signing). We cannot perform any maintenance on your home until this form is signed and turned in to our office.

Don't forget at our website (<u>www.hughesre.com</u>) you can obtain 1) Maintenance Request forms 2) Copies of our monthly newsletters 3) Inventory & Inspection forms and much more!

Sincerely,

Randy Hughes, President Hughes Real Estate, Inc.

P.S. We strongly urge you to purchase renter's insurance, please call the Mahomet Insurance Agency at: 217-586-5656.

P.P.S. If you do not have enough hot water, please <u>turn up the control knob</u> on your water heater (located on the front of the unit towards the bottom). If your refrigerator is not cooling enough, please <u>turn up the thermostat</u> (located inside the refrigerator) prior to contacting maintenance.